



CHRISTY LARGENT
• Employee Engagement Expert •

Speaking Themes

Employee Engagement
Organizational Development
Mindset
Communication Skills

Specific Programs

Available in Keynote, Workshop, 1/2 and Full Day program lengths

****Customized to best meet your needs****

Get Engaged! - The Magic that Increases Employee Engagement

How to harness the Power of Mindset to create an Engaged Culture. A culture that engages employees, increases collaboration and maximizes profits.

Program Takeaways:

- Maximize opportunities by shifting into a positive mindset
- Overcome obstacles with a targeted plan of action
- Apply specific techniques to grow an empathetic culture and increase both employee and client satisfaction
- Strengthened engagement and deepened responsibility by utilizing opportunity discovery tools
- Encourage gifts and abilities to flourish by using

Your team will **leave with the tools they need to begin living with the Opportunity Mindset™ immediately. Your company will reap all the benefits of positive, productive and engaged employees.**

Speaking Topics Page 2

Contact Christy by phone to book now: 530-949-3646

Engaged for Connection: How to Get Along With (Almost) Anyone

The power of understanding will increase motivation so that your team will be able to stay engaged and motivated to work more effectively with each other

Program Takeaways:

- Discover the 4 specific personalities and uncover their most important motivations
- An in-depth look at the needs and expectations of each style
- Implement strategies for clear communication and generating buy-in
- Create a plan for connecting best with each team member
- Bonus: Discover things about themselves they never knew - so that they are better able to utilize their strengths and develop in their weaker areas

Your team will **leave able to better understand those around them so that they will work more effectively, appreciate differences and stay motivated to do their best.** Your team will be empowered with a clear picture of their communication strengths and growth areas so that they will have the confidence and expertise needed to have improved conversations and strengthened collaboration abilities.

Engaged to Communicate: How to Say it Right the First Time

This communication skills program is perfect for those who are looking for strategies to stay composed under pressure and are ready to learn skills to generate maximum collaboration.

Program Takeaways: You'll leave this fast paced, practical and high energy program with:

- A clear picture of your communication style and how to use it for the most productive collaboration
- Success strategies for dealing with conflict in the most effective ways (Including positive ways to say "No!")
- A system for utilizing the art of giving effective feedback by leveraging your listening skills
- Proactive positioning to give yourself an automatic increase in credibility
- Confidence building techniques you can use to set yourself up for success
- By implementing these tips, techniques and strategies, you'll take the pressure off, so you can speak clearly and confidently, bringing out the best in yourself and others.

Your team will be empowered with a clear picture of their **communication strengths** and "growth areas" so that they will have the **confidence and expertise** needed to have improved conversations and strengthened collaborative abilities.

Engaged to Cultivate: How to create a culture of Customer Focus

In this high-energy workshop, Christy takes today's newest research and combines it with her best stories to teach you practical strategies you can immediately implement to bring about stellar customer service leading to increased sales and performance.

Program Takeaways: Christy's dynamic program will show you how to:

- Discover the 5 keys to exceptional service
- Capitalize on the service recovery process
- Implement game changing problem solving skills
- Create a strong culture of win-win by uncovering the expectations and hidden needs of your customer
- Remind yourself to *start with yourself*

Your team will **leave empowered with the skills they need to engage with every interaction, maximize the opportunity for a customer service experience that will generate loyal customers for life.**

Engaged to Shine: How to Communicate with Confidence for Women

For women who are longing for more confidence, looking for strategies to stay composed under pressure and ready to learn skills to communicate in a way that gets positive results.

Program Takeaways:

- A clear picture of your communication style and how to maximize it
- Success strategies for dealing with conflict in the most effective ways (Including positive ways to "No!")
- A system for utilizing the art of giving effective feedback by leveraging listening skills
- Proactive positioning to give yourself an automatic increase in credibility
- Confidence building techniques you can use to feel more credible, confident and competent immediately!

By implementing these tips, techniques and strategies, you'll take the pressure off, so you can speak clearly and confidently, bringing out the best in yourself and other.

Contact Christy by phone to book now: 530-949-3646